

Cancellation Policy

Cancellation of Reservations:

If you wish to cancel your reservation, please notify us as early as possible. To cancel, please contact our customer support via email.

Cancellation Deadline:

The cancellation deadline for reservation is 14 days prior to the reserved date. After this deadline or if it's a no-show, a cancellation fee will be charged.

Cancellation fees:

Cancellations made after the cancellation deadline or without notice will incur a cancellation fee.

The details of the cancellation fees are as follows:

- 14 days prior to the reservation: No cancellation fee will be charged. A full refund will be provided.
- 13 days to 3 days prior to the reservation: A cancellation fee of 50% of the total amount will be charged.
- 2 days before, the day before, or the day of the reservation, and no-show cancellation: A cancellation fee of 100% of the total amount will be charged. Please note that no refunds will be made.

In case of sudden illness:

If you are unable to keep your reservation due to sudden illness, please notify us as soon as possible. In such cases, we will consider rescheduling your appointment to another available date.

Rescheduling:

If you wish to reschedule your appointment, no cancellation fee will be charged. Please make your appointment within 365 days of your initial appointment date; after 365 days, your appointment will be cancelled.